



Miracle Hill
MINISTRIES

PRIVACY POLICY and TERMS of SERVICE

Our Commitment to Our Donors

Your privacy is our priority, and we go to great lengths to protect it. Miracle Hill Ministries will not sell, share or trade our donors' names or personal information with any other entity.

This policy applies to all information received by Miracle Hill Ministries, Inc., both online and offline, on any Platform (includes the Miracle Hill website and mobile applications), as well as any electronic, written, or oral communications.

To the extent any donations are processed through a third-party service provider, our donors' information will only be used for purposes necessary to process the donation.

PRIVACY POLICY

Miracle Hill ("Company," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy outlines our practices regarding the collection, use, and disclosure of your information.

1. Information We Collect

We may collect the following information:

- **Personal Information:** Such as your name, phone number, and email address, provided by you through our "Contact Us" form or other means.
- **Usage Data:** Information about how you interact with our services, including IP addresses, browser types, and pages visited.

2. Use of Information

We use the collected information to:

- Provide and maintain our services.
- Communicate with you, including sending SMS messages as part of our services.
- Analyze usage to improve our services.

3. Sharing of Information

We do not sell or rent your personal information to third parties. We may share your information with:

- **Service Providers:** Third-party vendors, such as Go High Level CRM, Zapier, OpenAI, and Ember AI that assist in providing our services.
- **Legal Requirements:** If required by law or in response to valid requests by public authorities.

4. Data Security

We implement reasonable security measures to protect your information. However, no method of transmission over the internet or electronic storage is 100% secure.

5. Your Rights

Depending on your jurisdiction, you may have the right to access, correct, or delete your personal information. To exercise these rights, please contact us at JEdmisten@miraclehill.org

6. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website.

7. Contact Us

If you have any questions about this Privacy Policy, please contact us at JEdmisten@miraclehill.org

Declaration

Thank you for visiting MiracleHill.org operated by Miracle Hill Ministries, Inc. This Privacy Statement explains our views and practices concerning privacy, and how they may pertain to you as a user of our web site and services. This policy may be updated or changed at any time and we encourage you to review it whenever you visit the site to make sure you understand how any personal information you provide will be used.

Personally Identifiable Information

Personally Identifiable Information (PII) is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read this privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your PII.

The Data We Collect

Our websites and mobile apps provide convenient ways for you to access information about our services and learn about important Miracle Hill opportunities and events. We collect information about our online visitors directly from our visitors and indirectly from other companies that provide data to us. We use this information to communicate with our supporters and clients and to process their transactions. We do not sell it to other organizations.

When donating online, registering for an event, ordering merchandise, filling out an online form to contact us, applying for employment, filling out an application to join a program or an inquiry of any type on our site, as appropriate, you may be asked to enter your name, email address, credit card information or other details to help you with your experience. We collect this information from you when you enter it on our site.

How do we use your information?

When you donate on our site, as part of the giving process, we collect the personal information you give us such as your name, address and email address. This enables us to record and confirm your donation, and to send you correspondence such as receipts, letters, email and ministry news. You may opt out of these at any time by contacting our office at 864.268.4357.

When you browse our site, we also automatically receive your computer's internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system so we can better improve the experience for all our users.

Consent

When you provide us with personal information to complete a donation, and verify your credit card, we imply that you consent to our collecting it and using it for that specific reason only. If we ask for your personal information for other services (i.e. newsletter subscription or marketing messages), we will ask you directly for your expressed consent and provide you with an opportunity to withdraw your consent. You may withdraw your consent at any time by clicking on an “unsubscribe” link which is offered at the bottom of every email we send or by contacting us at 864.268.4357.

How do we protect visitor information?

Our site is hosted and secured by Engenius. As part of their service to us, our website is scanned on a regular basis for security issues and known vulnerabilities in order to make your visit to our site as safe as possible. They also conduct regular malware scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user donates, places an order, enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a secure gateway provider and are not stored or processed on our servers.

Do we use cookies?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process your gifts. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services.

We also use cookies to compile aggregate data about site traffic and interactions to offer better experiences and tools in the future. We may also use trusted third-party services to track information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser (like Google Chrome) settings. Each browser is a little different, so look at your browser's Help menu to learn the correct way to modify your cookies.

If you disable cookies, some features will be disabled. It will not affect your experience. Some features that make your site experience more efficient and some of our services will not function properly. However, you can still place orders.

Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when its release is appropriate to comply with the law, enforce our site policies, or protect

ours or others' rights, property or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third-party links

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Google

We use tracking pixels through Google Analytics to aid in measuring and tracking where our website traffic is coming from and to track the performance of our site. You can opt out through the Google Analytics Opt Out Browser add on.

California Online Privacy Protection Act

CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require a person or company in the United States (and conceivably the world) that operates websites collecting Personally Identifiable Information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals with whom it is being shared, and to comply with this policy. - See more at:

<http://consumercal.org/california-online-privacy-protection-act-caloppa/#sthash.0FdRbT51.dpuf>

COPPA (Children Online Privacy Protection Act)

When it comes to the collection of personal information from children under 13, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, the nation's consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online. We do not specifically market to children under 13.

How does our site handle do not track signals?

We honor do not track signals and do not track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

Does our site allow third-party behavioral tracking?

No. We do not allow third-party behavioral tracking.

Fair Information Practices

The Fair Information Practices Principles form the backbone of privacy law in the United States and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to comply with the various privacy laws that protect personal information. In order to be in line with Fair Information Practices we will notify the users via email within 7 business days should a data breach occur. We also agree to the Individual Redress Principle, which requires that individuals have a right to pursue legally enforceable rights against data collectors and processors who fail to adhere to the law. This principle requires not

only that individuals have enforceable rights against data users, but also that individuals have recourse to courts or government agencies to investigate and/or prosecute non-compliance by data processors.

CAN-SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

We collect your email address in order to:

- Send information, respond to inquiries, and/or other requests or questions.
- Process donations and send you additional information related to your gift.
- Market to our mailing list or continue to send emails to our donors after the original transaction has occurred.

To be in accordance with the CAN-SPAM Act we agree to the following:

- NOT use false or misleading subjects or email addresses.
- Identify the message as an advertisement in some reasonable way.
- Include the physical address of our business or site headquarters.
- Monitor third-party email marketing services for compliance, if one is used.
- Honor opt-out/unsubscribe requests quickly.
- Allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from receiving future emails, you can follow the instructions at the bottom of each email and we will promptly remove you from ALL correspondence.

Contacting Us

If there are any questions regarding this privacy policy you may contact us through email at mhmi@miraclehill.org, or by writing us at: Miracle Hill Ministries, PO Box 2546, Greenville, SC 29602 USA or calling 864.268.4357.

TERMS OF SERVICE

These Terms of Service ("Terms") govern your use of the services provided by Ember AI ("Company," "we," "us," or "our"). By accessing or using our services, you agree to be bound by these Terms.

1. Consent to Receive Messages

By providing your contact information, you consent to receive SMS messages from Miracle Hill. Message and data rates may apply. You can opt-out at any time by following the instructions provided in the messages.

2. Limitation of Liability

Miracle Hill shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your use of our services.

3. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of South Carolina, without regard to its conflict of law principles.